#### YOUR FIRST CHOICE IN EXTREMITIES AND BIOLOGICS



Manufacturing Improvement the Wright Way:

Next Steps Towards
Operational Excellence

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## **About Wright Medical Group N.V.**





- Incorporated in the Netherlands with US headquarters in Memphis, Tennessee
- 2,500 global employees
- Leader in three of the fastest growing areas of orthopedics Upper Extremities, Lower Extremities and Biologics
- 3 principal manufacturing plants: Tennessee, France, Ireland

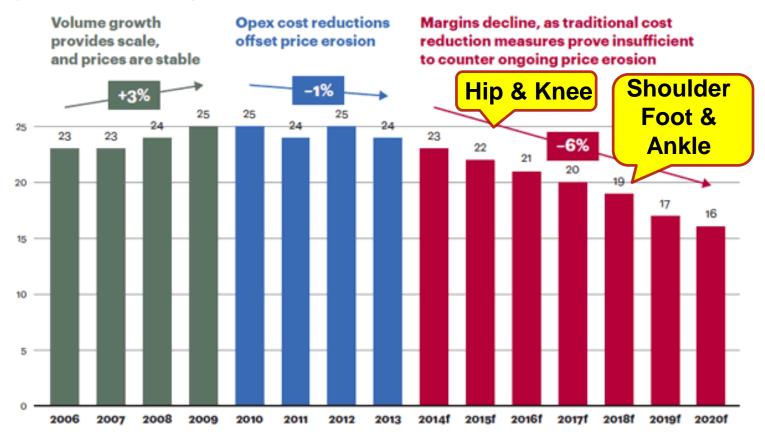


#### **LOOKING AHEAD:**

# **Challenging Business Environment**

#### Medical device industry margins

(% of sales, 2006-2020f)



Medical Device industry margins pressured due to challenging healthcare environment

Beginning to see Sales
Price Pressure on
Orthopaedic Extremity
Products

How can we maintain & even INCREASE margins?

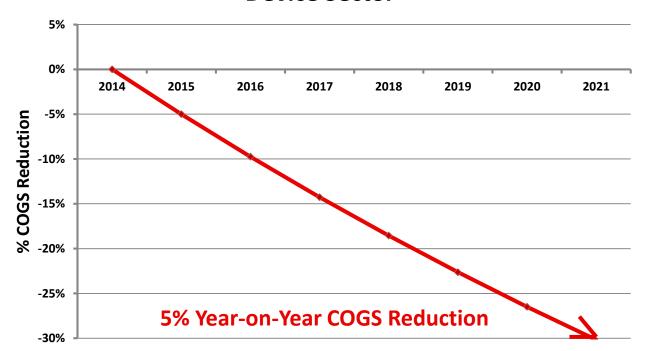
Sources: GlobalData, Medical eTrack, Medical Equipment Markets Database, Espicom Business Intelligence, Factiva; A.T. Kearney analysis



#### **LOOKING AHEAD:**

# **Challenging Business Environment**

# Profile of COGS Reduction Necessary to Maintain Existing Margins in the Medical Device Sector



Espicom data translates into a 5% year-on-year COGS reduction--just to stand still!

Need to focus on both variable cost & OPEX (G&A expenses)



## **Breakdown of COGS Numbers**

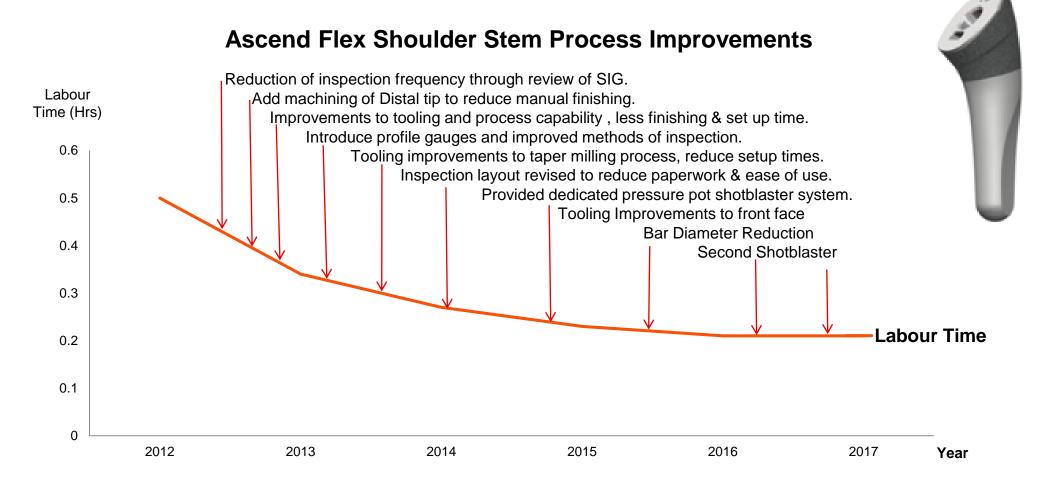
Breakdown	%	
Material	40%	Use simple bar stock where possible
Direct Labour	20%	Re-engineer processes to take out direct labou
Indirect Labour	20%	Back-office Process Improvement
Other Indirect Costs	20%	Internal & External benchmarking
Total	100%	

**Machine Cost (Depreciation) is 7% of the total COGS** 



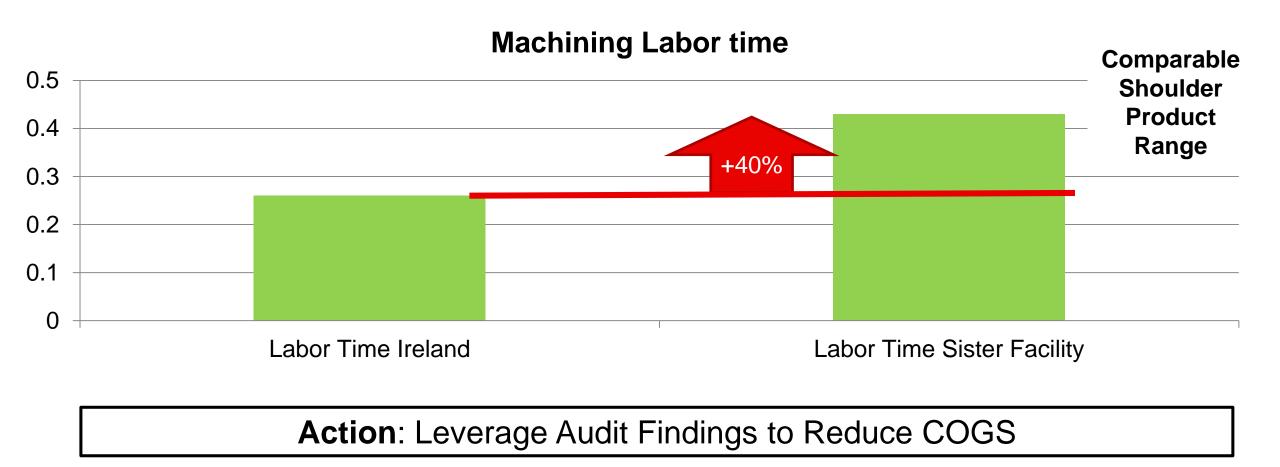
## **Machining Process Improvement Example: Shoulder Stem**

**Taking out Direct Labour** 

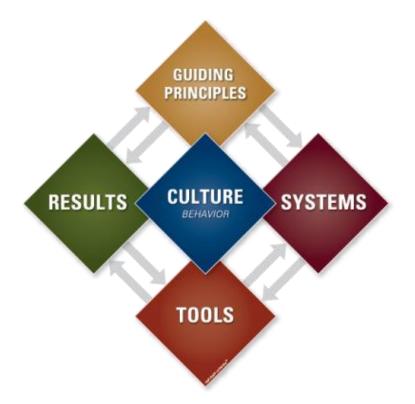




#### Labor Time Comparison with Sister Manufacturing Facility



# The Way Forward: A More All-Embracing Approach



The Shingo Model for Enterprise Excellence

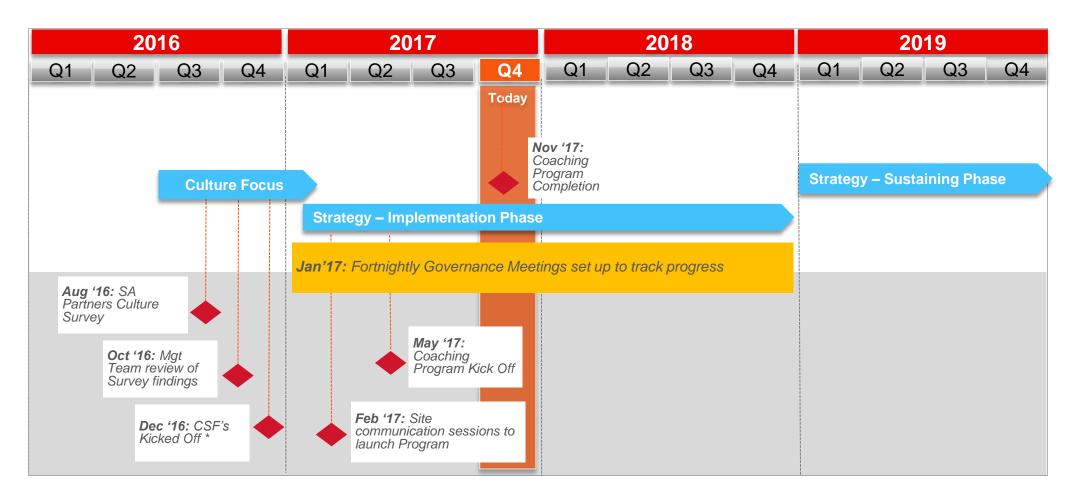
- To date, improvement effort has focused on direct manufacturing & necessary
   Engineering & Quality support
- Trend in direct labour optimization has helped keep COGS in check
- We need to do more!
- Utilize Continuous Improvement across manufacturing site to improve volume leverage with minimal increase in indirect headcount & manufacturing admin costs
- The Shingo Enterprise Excellence model will help us achieve this goal



Mór Benchmark Model



## Recent Operational Excellence Timeline



<sup>\*</sup> Critical Success Factors – (1) Site Strategy, (2) Ideal Behaviours, (3) Management Process (Visual Factory), (4) People & Capability, (5) Lean Tools, (6) EHS Culture



#### Strategy Tag Line





# Critical Success Factors ("CSFs")





## **Ideal Behaviours**

#### **Wright Values**

Think Customer - Drive simplified solutions.

Embrace Change – Comfortable being uncomfortable.

Alignment - One Team. One Direction.

empowerment - Own it. Do it.

Sustainability - Consistently profitable.

# Shingo Guiding Principles



#### **Ideal Behaviours**

- 1. Respect for all
- 2. Can do attitude
- 3. Lead by example
- 4. Understand the why
- 5. Deliver on your promises

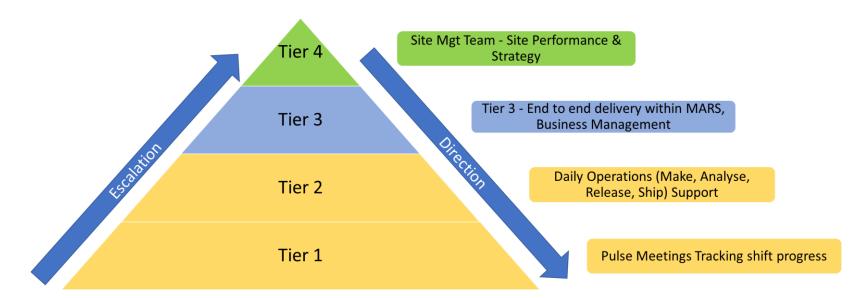


# Management Process (Visual Factory)

#### **DEFINITION:**

A visual process for <u>ALL AREAS</u> that allows simple and clinical focus & engagement on our key deliverables around EHS, Quality and Site Performance - getting them **R**ight **F**irst **T**ime all the time.

- Two categories in Management Process:
  - Site Project List: Generated for review and prioritisation
  - Key Performance Indicators (KPIs): 4 tiers will align with 0-50-100





## To summarise....

